

## Principal Protected Yield Fund

### Investor Notice – Financial Ombudsman Service

September 2009

Please be advised that the Responsible Entity was formerly a member of the Financial Industry Complaints Service and has become a member of the Financial Ombudsman Service (FOS).

Under Section 10.4 of the PDS, the Responsible Entity will seek to resolve any complaint and will acknowledge your complaint within 14 days of receiving the letter. If your complaint is not resolved within 45 days, you may be able to seek assistance from FOS. The Responsible Entity is a member of FOS, an external dispute resolution service which provides free advice and assistance to consumers to help resolve complaints in relation to financial services providers.

FOS' contact details are:

Financial Ombudsman Service  
GPO Box 3  
Melbourne VIC 3001  
Phone: 1300 78 08 08  
website: [www.fos.org.au](http://www.fos.org.au)

Please include our FOS membership number with your enquiry: 10395. Before you contact FOS, please first try to resolve your concern with the Responsible Entity.

For further information regarding complaints in respect of the Principal Protected Yield Fund please read the PDS. Capitalised words in this notice have the meaning given to them in the PDS.

#### Contact Details

For more information please contact  
**Responsible Entity**  
Equity Trustees Limited 03 8623 5000  
or  
**Credit Suisse**  
Phone (02) 8205 4147

[www.credit-suisse.com/structuredetailproducts/](http://www.credit-suisse.com/structuredetailproducts/)

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Equity Trustees Limited (ACN 004 031 298) (EQT) is the responsible entity of, and the issuer of units in the Credit Suisse Principal Protected Yield Fund ('the Fund'). It is important for investors to consider the Product Disclosure Statement (PDS) for the Fund in deciding whether to continue to hold units in the Fund. You can obtain a copy of the Product Disclosure Statement by contacting Credit Suisse on 02 8205 4147, and from <http://www.credit-suisse.com/structuredetailproducts> or [www.eqt.com.au/insto](http://www.eqt.com.au/insto). In deciding whether to acquire or continue to hold an investment in the Principal Protected Yield Fund, you should obtain the PDS and consider its contents. This information is general advice and does not take account of any investor's objectives, financial situation or needs. Before acting on this general advice, investors should therefore consider the appropriateness of the advice having regard to their situation. We recommend investors obtain financial, legal and taxation advice before making any financial investment decision.

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