

## PL100 - Emerging Markets Infrastructure Development Fund

### Investor Notice – Financial Ombudsman Service

September 2009

Please be advised that the Responsible Entity was formerly a member of the Financial Industry Complaints Service and has become a member of the Financial Ombudsman Service (FOS).

Under Section 10.4 of the PDS, the Responsible Entity will seek to resolve any complaint and will acknowledge your complaint within 14 days of receiving the letter. If your complaint is not resolved within 45 days, you may be able to seek assistance from FOS. The Responsible Entity is a member of FOS, an external dispute resolution service which provides free advice and assistance to consumers to help resolve complaints in relation to financial services providers.

FOS' contact details are:

Financial Ombudsman Service  
GPO Box 3  
Melbourne VIC 3001  
Phone: 1300 78 08 08  
website: [www.fos.org.au](http://www.fos.org.au)

Please include our FOS membership number with your enquiry: 10395. Before you contact FOS, please first try to resolve your concern with the Responsible Entity.

For further information regarding complaints in respect of the Credit Suisse PL100 - Emerging Markets Infrastructure Development Fund please read the PDS. Capitalised words in this notice have the meaning given to them in the PDS.

#### Contact Details

For more information please contact

**Responsible Entity**

Equity Trustees Limited 03 8623 5000

or

**Credit Suisse**

Phone (02) 8205 4147

[www.credit-suisse.com/structuredretailproducts/](http://www.credit-suisse.com/structuredretailproducts/)

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Equity Trustees Limited (ABN 46 004 031 298) (EQT) is the responsible entity of the Credit Suisse PL100 – Emerging Markets Development Fund ( PL100 – EMID) and the issuer of units in PL100 - EMID. It is important for you to consider the Product Disclosure Statement (PDS) relating to PL100 - EMID in full before deciding whether to acquire, or to continue to hold, units in PL100 - EMID. You can obtain a copy of the PDS by contacting Credit Suisse on 02 8205 4147, and from [www.credit-suisse.com/structuredretailproducts](http://www.credit-suisse.com/structuredretailproducts) or [www.eqt.com.au/insto](http://www.eqt.com.au/insto). This information is general only and does not take account of any investor's objectives, financial situation or needs. Before acting on this general information, investors should therefore consider the appropriateness of this information having regard to their situation. We recommend investors obtain financial, legal and taxation advice before making any investment decision. As responsible entity of PL100 - EMID, EQT receives an administration fee from PL100 - EMID of 1.00%pa of the net asset value of PL100 - EMID (inclusive of GST and any reduced input tax credits). EQT may retain any interest earned on application monies and financial adviser commission in its personal capacity and use any monies retained to offset certain out of pocket fees or expenses associated with PL100 - EMID. Other fees and charges apply as set out in the PDS. Investments in PL 100 - EMID are not deposits with or other liabilities of any company in the Credit Suisse group, Macquarie Bank Limited, Commonwealth Bank of Australia, Ord Minnett Limited or EQT and are subject to investment risk, including possible delays in repayment and loss of income or capital invested. Neither EQT, its employees, officers and agents nor any company in the Credit Suisse group, Macquarie Bank Limited, Commonwealth Bank of Australia or Ord Minnett Limited guarantees any particular rate of return on, or the performance of, PL 100 - EMID, nor do any of them guarantee the repayment of capital from PL 100 - EMID. An investment in PL 100 – EMID is subject to investment risk, including possible delays in repayment and loss of income and principal invested (subject to the limited capital protected provided to PL 100 – EMID by Credit Suisse International as described in the PDS).

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